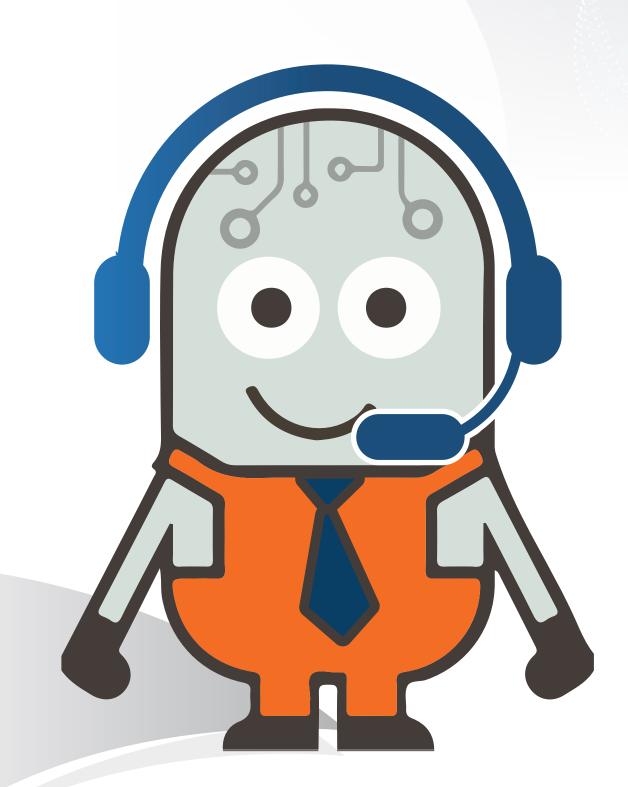# Virtual AI Agent

I understand User Queries and offer effective resolutions in real-time, while referring to vast institutional knowledge base available to me in multiple formats.

Key Features

- *Embedded in Workflow*
- *Citation for Answers*
- *Multi-Modal*

I am helping customer service agents for a **Top 10 Concierge Company** answer customer queries in real-time.

Outcomes

▲ *Customer Experience*

▲ *Agent & Supervisor Productivity*

▼ *Response Time by 10-20X*